

General Terms and Conditions BFI NL

Article 1 – Definitions

In these general terms and conditions, the following terms are defined as:

- BFI NL: The service provider offering technical support and business development for physicians and MRI diagnostics.
- Client: The physician entering into an agreement with BFI NL.
- Agreement: The arrangement between BFI NL and the client for the performance of imaging diagnostics.
- Services: Technical support and business development for imaging diagnostics.

Article 2. An agreement is concluded as soon as the client purchases a service via the website or confirms it by telephone or in writing.

Article 3. BFI NL reserves the right to refuse an application without giving reasons.

Article 4 – Performance of the agreement

1. BFI NL performs its services to the best of its knowledge and ability, based on a best-efforts obligation.
2. The examinations are intended solely for informational support and do not constitute a substitute for regular medical care or diagnosis.

Article 5 – Provision of information by the client

1. The client is obliged to provide all relevant and correct (medical) information necessary for the proper performance of the service.
 2. If it appears that the information provided is incorrect or incomplete, BFI NL may suspend or cancel the service without refund of costs.
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Article 6 – Cancellation and modification

The client may cancel or reschedule an appointment free of charge up to 48 hours before the agreed time.

1. In the event of cancellation within 48 hours prior to the appointment, BFI NL reserves the right to charge cancellation fees.
 2. BFI NL reserves the right to change appointments in the event of force majeure, such as staff illness or technical malfunctions.
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Article 7 – Payment

1. Payment shall take place prior to the examination, unless otherwise agreed in writing.
 2. In the event of non-payment, BFI NL may suspend or cancel the service.
 3. The client is not entitled to set off or suspend payment.
 4. In the event of non-payment, all (extra)judicial collection costs shall be borne by the client.
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Article 8 – Liability

1. BFI NL is not liable for damage resulting from incorrect or incomplete information provided by the client.
 2. BFI NL is not liable for indirect damage, consequential damage, or lost profits.
 3. Any liability of BFI NL is limited to the amount the client has paid for the relevant service.
 4. This exclusion does not apply in the event of intent or gross negligence on the part of BFI NL.
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Article 9 – Privacy

1. BFI NL processes personal data in accordance with applicable privacy legislation (GDPR).
2. For specific information regarding the processing of personal data, we refer to our privacy statement.
3. Data is shared with third parties only if this is necessary for the performance of the agreement or pursuant to a legal obligation.

Article 10 – Intellectual Property

All reports, visual material, and other output of the services remain the property of BFI NL, unless otherwise agreed in writing.

1. The client obtains a limited, non-exclusive right of use to the reports for personal use. Reproduction or distribution without permission is not permitted.

Article 11 – Applicable law and disputes

1. Complaints can be submitted in writing or by email via info@bfinl.com. BFI NL strives to respond substantively within 14 days.

2. Dutch law applies to all legal relationships between BFI NL and the client.

3. Disputes that cannot be resolved through consultation will be submitted to the competent court in the district where BFI NL is established.

Privacy Regulations for Clients of BFI NL

At BFI NL, we value your privacy. We ensure that your personal data is kept secure and used only for care purposes. Here you can read how we handle your data and what rights you have.

What do we collect?

We only collect the data that is necessary, such as:

- Identification data
- Financial data (for payment)

How do we use your data? We use your data for the following purposes:

- Processing payments
- Improving quality and complying with legal requirements

Your rights:

You have various rights regarding your data:

- Access: You are always entitled to know what data we hold about you.
- Correction: If something is incorrect, you can have it corrected.

- Deletion: You can request that your data be deleted, unless we are legally required to retain it.
- Transfer: You can have your data sent to another healthcare provider.

Who gets access to your data?

Your data is only shared with:

- Persons assisting with verification.
- Necessary bodies, such as auditors.

Security of your data

We take various measures to properly protect your data, such as data encryption and secure systems. Only authorized employees have access to your data.

Retention periods

Your medical data is retained for at least 20 years so that it remains available for future research. Complaints

If you believe that we are not handling your data properly, you can report this to our complaints officer. If you do not agree with the solution.

Do you have any further questions about how we handle your data? Please feel free to contact us!